

**THE PAPUA NEW GUINEA UNIVERSITY OF TECHNOLOGY**  
**THE DEPARTMENT OF ARCHITECTURE AND BUILDING**  
**FIRST SEMESTER 2021 EXAMINATION**  
**3<sup>RD</sup> YEAR – BACHELOR OF BUILDING**  
**BL321 CONSTRUCTION MANAGEMENT III**

**Room: L2**

**Date: 10<sup>th</sup> June, 2021**

**Time: 8:20am**

**Duration: 3 HOURS**

**Instruction to Examinee:**

- 1. You have 10 minutes to read the question paper. You must not begin writing during this time.**
- 2. ALL ANSWERS MUST BE WRITTEN IN THE ANSWER BOOKLET(S) PROVIDED.**
- 3. WRITE YOUR NAME AND IDENTIFICATION NUMBER CLEARLY ON THE FRONT PAGE. DO IT NOW.**
- 4. No reference materials are allowed in the examination room. Materials to be supplied by students:**
  - Writing implements**
  - Calculator**
  - Scale Rule**
  - Eraser**
- 5. All mobile phones must be switched off and placed away from your desk**

**TOTAL MARKS: 100**

### Question # 1

These are five basic functions of management.

- a) Forecasting
- b) Planning
- c) Organizing
- d) Controlling
- e) Coordinating

Briefly describe them.

(20 marks)

### Question # 2

“COMPETING VALUES FRAMEWORK” has integrate all four(4) management ideas/ models over time and give a framework that today’s managers can use to manage in all environments. Identify those models and explain what issues they solve in an organization?

(20 marks)

### Question # 3

Motivation is the process that’s accounts for an individual’s intensity, direction and persistence of effort towards attaining a goal.

- a) According to Maslow, he grouped the physiological and safety needs as lower level needs and social, esteem and self-actualization as higher level needs. Explain why?  
(5 marks)

- b) Therefore; how can you as a manager use the idea of motivation in the construction industry?  
(5 marks)

- c) We now know that; there are about eight (8) to nine (9) known theories plus others still evolving. And we have said that they are *similar, different and contradicting* to one another. Explain why these theories are similar, different and contradicting?  
(15 marks)

Question # 4

Identify how five (5) common cited concepts of how disciplinary actions in industrial relations is undertaken and briefly explain each?

(10 marks)

Question # 5

Why do you have to know some basic knowledge of industrial relation before you go out for your industrial training next year?

(5 marks)

Question # 6

Project meetings are held purposely for relaying important project works "Instructions".

- a) List three (3) things or agenda that may be discussed in project meetings and describe them. (15 marks)
  
- b) List five (5) personals involved in a project meeting and explain why, it is important that they must attend. (5 marks)

End of Exam