THE PAPUA NEW GUINEA UNIVERSITY OF TECHNOLOGY THE DEPARTMENT OF ARCHITECTURE & CONSTRUCTION MANAGEMENT SECOND SEMESTER EXAMINATION

SECOND YEAR BACHOLAR IN CONSTRUCTION MANAGEMENT CM222 - CONSTRUCTION MANAGEMENT II

Room: L2

Date: Thursday 27th October, 2022

Duration: 3 hours

Time 8.20am to 11.30am

Information to Candidate

1. You have 10 minutes to read the paper. Do not begin writing during this period.

- 2. Fill in the Attendance Slip with your name and student I.D. number now.
- 3. There are three (3) pages including the cover page to this exam paper
- 4. There are six (6) questions and you are to answer all questions.
- 5. ALL ANSWERS MUST BE WRITTEN IN THE ANSWER BOOK (S) PROVIDED.
- 6. Each Question must be answered starting on a New Page.
- 7. Notes and Textbooks are NOT ALLOWED in the Exam Room.

WRITE YOUR NAME AND ID NUMBER CLEARLY ON THE FRONT PAGE. DO IT NOW.

TOTAL MARKS = 100 MARKS

Question # 1 (20 marks)

"COMPETING VALUES FRAMEWORK" has integrate all four(4) management ideas/ models over time and give a framework that today's managers can use to manage in all environments. Identify those models and explain what issues they solve in an organization?

Question # 2 (25 marks)

Discuss an overview of the evolution of management from the early theorist to the current. The discussion should highlight the major difference in the theories?

Question # 3 (25 marks)

Motivation is the process that's accounts for an individual's intensity, direction and persistence of effort towards attaining a goal.

- a) According to Maslow, he grouped the physiological and safety needs as lower level needs and social, esteem and self-actualization as higher level needs. Explain why?
 (5)
- b) Therefore; how can you as a manager use the idea of motivation in the construction industry? (5)
- c) We now know that; there are about eight (8) to nine (9) known theories plus others still evolving. And we have said that they are *similar*, *different and contradicting* to one another. Explain why these theories are similar, different and contradicting?

 (15)

(10 marks) Question # 4

Identify how five (5) common cited concepts of how disciplinary actions in industrial relations is undertaken and briefly explain each?

(10 marks)

Briefly discuss 'Collective Bargaining' and how it differs to 'Negotiation' in Industrial Relations? Question # 5

(10 marks) Question # 6

a) Briefly discuss why Communication is important for managers and especially in the context of building projects?

End of Exam