

THE PAPUA NEW GUINEA UNIVERSITY OF TECHNOLOGY
THE DEPARTMENT OF ARCHITECTURE & CONSTRUCTION MANAGEMENT
SECOND SEMESTER EXAMINATION
SECOND YEAR BACHELORS IN CONSTRUCTION MANGEMENT
CM222 – CONSTRUCTION MANAGEMENT II

Room: L2

Date: Monday 23rd October 2023

Duration: 3 hours

Time 8:20 am to 11.30 am

Information to Candidate

1. You have 10 minutes to read the paper. Do not begin writing during this period.
2. Fill in the Attendance Slip with your name and student I.D. number now.
3. There are two (2) pages to this exam paper including the cover page.
4. There are six (6) questions and you are to answer all questions.
5. ALL ANSWERS MUST BE WRITTEN IN THE ANSWER BOOK(S) PROVIDED.
6. Each Question must be answered starting on a New Page.
7. Notes, Textbooks and Electronic devices are **NOT ALLOWED** in the Exam Room.

WRITE YOUR NAME AND ID NUMBER CLEARLY ON THE FRONT PAGE OF THE EXAM BOOKLET DO IT NOW.

TOTAL MARKS = 100 MARKS

Question #1

[33 Marks]

- a. State and explain on the three (3) levels of management. (15)
- b. Identify at least two (2) management philosophers and state their existence, their involvement, problem discovered and their solutions (10)
- c. State and explain the four (4) competing value framework developed by Robert E. Quinn. (8)

Question #2

[25 Marks]

- a. Explain the theories of motivation. (10)
- b. State and explain the three (3) Needs Theory developed by David McClelland. (15)

Question #3

[20 Marks]

- a. Describe "industrial relation systems". (10)
- d. Describe the process of negotiation. (10)

Question #4

[10 Marks]

Explain the procedures of disciplinary, grievances and disputes in a work place.

Question #5

[4 Marks]

Explain any two (2) reasons of communication failures.

Question #6

[8 Marks]

State and explain the four (4) principles of interpersonal communication.

End of Exam